

ABUSE NEGLECT AND EXPLOITATION (ANE)

Recognize, Report, and Prevent

1. Recognize ANE:

- Community Service Providers are required to routinely conduct ANE training and provide information to all staff, persons served and their support networks on how to recognize and report ANE.

2. Report ANE:

- Suspected ANE must be immediately reported to Adult or Child Protective Services. In addition, Community Service Providers are required to inform the CDDO of ANE reports made to SRS Protective Services.
- Providers cannot prohibit their staff from directly reporting ANE to SRS Protective Services or local law enforcement.
- Failure to report ANE by Mandated reporters can carry criminal consequences.
- Regardless of service setting, everyone should have access to the SRS Protective Service reporting telephone numbers. The phone number is 1-800-922-5330 and is available 24 hours a day 7 days a week.

3. Prevent ANE:

- Regulations require that all persons served must have a person-centered support plan in place that accurately reflects the person's needs
- All staff must have sufficient knowledge, competence, and training prior to working alone with persons served. Staff must also be available in sufficient numbers to adequately provide services.
- Providers cannot employ individuals listed on the ANE central registry.
- All providers must have a behavior management committee that reviews, approves, and makes recommendations regarding restrictive procedures, including the use of psychotropic medications.
- Providers are immediately required to report all deaths of persons served to both QEC's and the CDDO. These reports do not substitute the actual report of suspected ANE to Adult Protective Service.
- Most importantly, a provider's own policy and procedures, internal supervisory process, and quality assurance methods have an enormous impact on the safety of persons served.

ABUSE NEGLECT AND EXPLOITATION

Abuse is defined as the intentional infliction of pain or injury, unreasonable confinement, sexual abuse, intimidation, cruel punishment, or deprivation by a caretaker of another person of goods or services that are necessary to avoid physical or mental harm or illness.

Neglect is defined as the failure or omission by one's self, caretaker or another person to provide goods or services that are necessary to ensure safety and well-being and to avoid physical or mental harm or illness. Special note: If an individual is harmed by another individual receiving services, a friend, or a relative while receiving services from the provider, the incident is to be investigated as neglect when it is reasonable to expect the incident could have been avoided by the person/provider responsible for providing their care, services, supervision, etc.

Exploitation is defined as misappropriation of property or taking unfair advantage of an adult's physical or financial resources for another individual's personal or financial advantage by the use of undue influence, coercion, harassment, duress, deception, false representation or false pretense, by a care taker or another person.

Any additional questions or concerns regarding Abuse, Neglect, or Exploitation can be referred to the CDDO Quality Assurance Manager at (620) 275-7521.